

# **Mack Mortuary Transport, LLC**

## *Job Description*

### **REMOVAL SPECIALIST**

#### **Description**

This position is the face of the company with the firms and organizations we represent and the families we serve on their behalf. This position is provided the training, equipment, and supplies needed to serve our customers.

#### **Responsibilities**

- Respond to calls dispatched according to company policy
- Maintain assigned equipment and vehicle, ensuring they are clean and in proper working order
- Enter medical facilities including nursing homes, hospitals, in-patient hospice facilities, and other facilities.
- Provide some guidance to families when making a removal and transporting their loved one.
- Complete company and customer paperwork as needed.
- Will perform removals and transport in various locations throughout the state and surrounding states

#### **Requirements**

- Great verbal and written communication skills
- Ability to move, pull, push, and lift 50 lbs or more in short duration
- Must be able to operate a motor vehicle safely at any time during the day and in all weather conditions.
- Be able to safely and carefully remove human remains from sometimes difficult environments.
- Must be capable of working independently or in a team environment.
- Ability to work extended times on-call

#### **Company's Mission**

This company works to ensure dead human remains receive a dignified and professional transport, while maintaining compassion for their families. We provide the highest level of transportation service with the best equipment and well-trained removal specialists. We provide these services with the highest level of customer service to those who entrust us to represent them.

#### **Compensation**

This position is paid based on current company pay schedule and according to the type of call.

#### **Report to**

This position will report directly to the field supervisor and management team.

